

Notice of Meeting

Communities Select Committee



Date & time
Thursday, 19
March 2015
at 10.00 am

Place
County Hall, Kingston
upon Thames, Surrey
KT1 2DN

Contact
Victoria White or Rianna
Hanford
Room 122, County Hall
Tel 020 8213 2583 or 020
8213 2662

Chief Executive
David McNulty

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If you would like a copy of this agenda or the attached papers in another format, eg large print or braille, or another language please either call 020 8541 9122, write to Democratic Services, Room 122, County Hall, Penrhyn Road, Kingston upon Thames, Surrey KT1 2DN, Minicom 020 8541 8914, fax 020 8541 9009, or email victoria.white@surreycc.gov.uk or rianna.hanford@surreycc.gov.uk.

This meeting will be held in public. If you would like to attend and you have any special requirements, please contact Victoria White or Rianna Hanford on 020 8213 2583 or 020 8213 2662.

Members

Mrs Denise Saliagopoulos (Chairman), Mr Chris Norman (Vice-Chairman), Mr Mike Bennison, Mrs Yvonna Lay, Mrs Jan Mason, Mr John Orrick, Mr Saj Hussain, Mrs Mary Lewis, Mr Chris Pitt, Ms Barbara Thomson, Mr Alan Young and Mr Robert Evans

Ex Officio Members:

Mrs Sally Ann B Marks (Vice Chairman of the County Council) and Mr David Munro (Chairman of the County Council)

TERMS OF REFERENCE

The Select Committee is responsible for the following areas:

Community Safety	Adult and Community Learning
Crime and Disorder Reduction	Cultural Services
Relations with the Police	Sport
Fire and Rescue Service	Voluntary Sector Relations
Localism	Heritage
Major Cultural and Community Events	Citizenship
Arts	Registration Services
Customer Services	Trading Standards and Environmental Health
Library Services	Legacy and Tourism

Current priorities for the Associate Cabinet Member are:

- Liaison with Kevin Hurley on Policing matters
- Public Safety Plan Refresh
- Blue Light Interoperability
- Joint Enforcement Project
- Liaison with District and Borough Lead members on Community Safety issues
- Re-launch of Drive Smart board

PART 1

IN PUBLIC

1 APOLOGIES FOR ABSENCE AND SUBSTITUTIONS

2 MINUTES OF THE PREVIOUS MEETING: 14 JANUARY 2015

(Pages 1
- 8)

To agree the minutes as a true record of the meeting.

3 DECLARATIONS OF INTEREST

To receive any declarations of disclosable pecuniary interests from Members in respect of any item to be considered at the meeting.

Notes:

- In line with the Relevant Authorities (Disclosable Pecuniary Interests) Regulations 2012, declarations may relate to the interest of the member, or the member's spouse or civil partner, or a person with whom the member is living as husband or wife, or a person with whom the member is living as if they were civil partners and the member is aware they have the interest.
- Members need only disclose interests not currently listed on the Register of Disclosable Pecuniary Interests.
- Members must notify the Monitoring Officer of any interests disclosed at the meeting so they may be added to the Register.
- Members are reminded that they must not participate in any item where they have a disclosable pecuniary interest.

4 QUESTIONS AND PETITIONS

To receive any questions or petitions.

Notes:

1. The deadline for Member's questions is 12.00pm four working days before the meeting (*Friday 13 March 2015*).
2. The deadline for public questions is seven days before the meeting (*Thursday 12 March 2015*).
3. The deadline for petitions was 14 days before the meeting, and no petitions have been received.

5 RESPONSES FROM THE CABINET TO ISSUES REFERRED BY THE SELECT COMMITTEE

There are no responses to report.

6 UPDATE FROM THE CHIEF FIRE OFFICER

7 MAGNA CARTA PROGRAMME UPDATE

(Pages 9
- 14)

Purpose of the report:

The purpose of this report is to provide an update on the Magna Carta Programme, the art commission and the work being undertaken to deliver the official event to commemorate the 800th anniversary of the sealing of

Magna Carta.

In response to matters raised at Communities Select Committee of 14 January 2015, this paper principally reports on the planning arrangements / budget to deliver the 15th June 2015 event. Due to the high profile nature of the event – and security provisions – this will be a verbal report to the meeting.

In response to the request for a more detailed briefing about the art commission to mark the 800th anniversary, the artist and producer will be making a presentation to the meeting about the design of the artwork.

8 CUSTOMER PROMISE - OUR COMMITMENT TO DELIVERING EXCELLENT SERVICE (Pages 15 - 20)

Purpose of the report: Policy Development and Review

The Communities Select Committee is invited to:

- consider research and feedback from staff, customers and members on the key drivers behind excellent customer experience
- recommend that Cabinet endorses the new Customer Promise and proposed approach to improving resident experience
- track progress against the commitment to improve Resident Experience.

9 RECOMMENDATION TRACKER AND FORWARD WORK PROGRAMME (Pages 21 - 26)

The Committee is asked to monitor progress on the implementation of recommendations from previous meetings, and to review its Forward Work Programme.

10 DATE OF NEXT MEETING

The next meeting of the Committee will be held at 10.00am on Monday 18 May 2015.

David McNulty
Chief Executive

Published: Date Not Specified

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